

# Early Help Services for Children, Young People and their Families.

Find out what help is available and how to get the help you want.



A guide for families

Supporting the  
Right Children  
In the Right Place  
At the Right Time  
For as Long as its  
Needed



Walsall Council



# What is Early Help?

**At times children, young people and families will need some extra help and support and Early Help in Walsall can support with this.**

Getting the right help as soon as any difficulties start is very important, don't wait until things get worse.

Help can come from a range of services and organisations who will work together to support you and your family.

## Why may I need some extra help and support?

You may be worried about someone in your family, your child's health, education or behaviour or perhaps you are worried yourself about where you live, the affect this I shaving on your child especially if your partner or member of the family shouts a lot, is aggressive, drinks or takes drugs.

## How can I get Help? Walsall's Early Help Offer

You can speak to a teacher within your child's school, the health visitor, school nurse, GP or a support worker that you may know. In each locality across Walsall there are Early Help Centre's where a number a services are based and someone is always there to help and advise you.

**Alternatively for more information about Walsall Early Help please contact:**

### **Early Help Hub**

Civic Centre, 2nd Floor  
Darwall Street  
Walsall,  
WS1 1TP

**Tel : 0300 5552866** option 1

**Email:** [walsalfis@walsall.gov.uk](mailto:walsalfis@walsall.gov.uk)



# What sort of help could I get?

There is a range of help and support available to you and your family, such as:

## Advice

- Housing advice
- Benefit advice
- Employment advice
- Higher education advice
- Domestic violence support
- Debt advice & support

## Health Support & Advice

- Support from a Midwife
- Support from a Health Visitor
- Support from School Nurse
- Drop in sessions at the Local Early Help Centre

## Education Support & Advice

- Support to get your child/ren into school
- Support if your child/ren are at risk of being excluded by school
- Support if your child/ren have Special Education Needs

## Children, Young People & Family Support Advice

- Stay & Play sessions
- Advice around your toddlers
- Support to understand your child's behaviour and how to help
- Support to access Targeted Youth Work

# Can I get more dedicated help and support if I need it?

The Early Help Service within Walsall Council can provide you and your family with a range of dedicated support, this is often agreed with you following an Early Help Assessment being completed with you and your family. We will listen to you and talk through with you about the support that you feel would help and want.

We may have to speak to others, with your permission so that we can all fully understand and make sure the right help is provided, we will agree the plan so we all know what you want to achieve and we are going to support you and your family to achieve this.

You don't have to have an assessment, the decision is up to you but this would help us to get the right help at the right time.

## Aims of Early Help

The aim of the Early Help support is to help you and your family to be confident and able to solve any problems should they occur in the future. We will always be available to give you any further advice and support if you want to talk something through.



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